

Library Comprehensive Program Review

2016-2021

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Introduction

- **Missions and Educational Master Plan**
- **Staffing**
- **Library Services Overview**



Missions and Educational Master Plan

- **Library Mission**
 - To provide and organize information to support the diverse instructional programs and services of the college so that all patrons, through instruction, can become critical and effective users of information.
- **Connection to MPC Mission**
- **Connection to EMP**
 - **Goal 3: Innovative Environment**
 - **Library.** Expand and enhance access to library services, resources, collections, and modern, dynamic learning spaces necessary to stimulate creativity and support research, teaching, and learning.
 - **Goal 2: Completion culture**



Staffing

- Faculty
 - 3 full-time faculty
 - 7 adjunct faculty
- Staff
 - 5 full-time classified staff
 - 4 part-time classified staff
- Dean of the Library, Learning Resources, and Online Education



Services Overview

- **Instructional Services**
 - LIBR 50: Information Literacy
 - Library and Research Instruction
- **Non-instructional Services**
 - Circulation
 - Reference
 - Physical resources
 - Physical materials and archives
 - Course reserve materials
 - Open study spaces
 - Study rooms
 - Online resources and databases



Instructional Services

- **Courses and Programs**
- **Impact of COVID**
- **LIBR 50 Trends**
- **Student Equity**
- **Best Practices**
- **Library Instructions for
Other Departments**



Courses and Programs

- **Current course: LIBR 50**
 - Graduation requirement
 - Course advisory
 - Guided Pathways
- Former courses and programs:
 - Family Studies, Certificate of Achievement
 - Family Studies, Associate of Arts
 - LIBR 60-63: Family Research Studies: Genealogy I-IV
 - LIBR 80: Internet Literacy



COVID-19 Campus Shutdown-Library 50

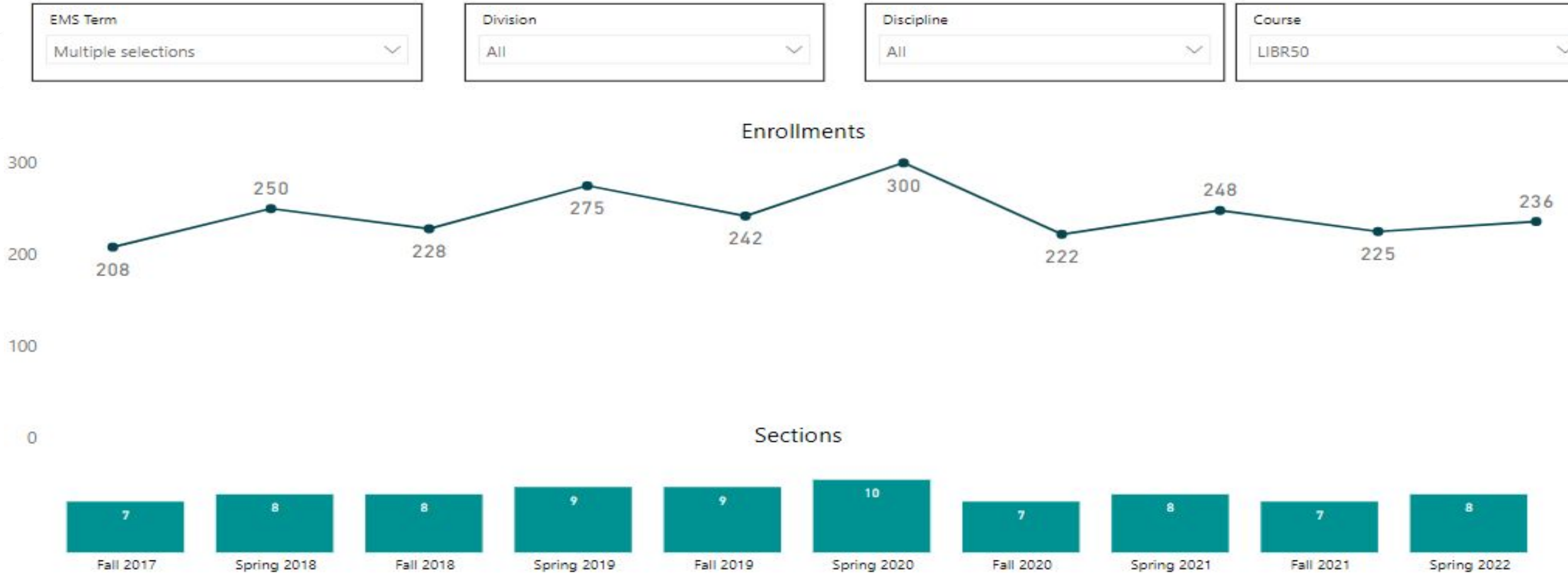
- **Minimal Impact**

- Modality
 - Online
 - Hybrid
- Library Support
 - Reference
- Communication
- Instruction and materials



LIBR 50 Trends - Enrollment

Enrollment and Number of Sections trends over time



Data source: EMS, Sections and Sums Reports (Active)

EMS reports downloaded: Fall 2016 - Summer 2018: 8/31/2018; Fall 2018 - Summer 2019: 9/13/2019 ; Fall 2019: 9/3/20; Spring 2020: 9/15/20

LIBR 50 Trends - Retention

Enrollment and Number of Sections at division, department, course, and campus levels

Enrollments			
Course	EFF_ENR	Count of Section	Ave. Enrollment
LIBR50	2487	36	28.92
Total	2487	36	28.92

< data are an aggregate of all terms until an individual term is selected at right. Section count is a unique section count, so numbers are lower in aggregate for courses with consistent section numbers.

Term

- Spring 2022
- Fall 2021
- Summer 2021
- Spring 2021
- Fall 2020
- Summer 2020
- Spring 2020
- Fall 2019
- Summer 2019
- Spring 2019
- Fall 2018
- Summer 2018

LIBR50

Fall 2015–Spring 2022 Average Enrollment



Maintaining Enrollment and Productivity

Faculty Position Request Criteria #3 - Generating/Maintaining Enrollment and Productivity*

Data source: EMS, Sections and Sums Reports (Active)

*This does not include Instructional Service Agreements (ISAs)

Library 50 Enrollment/Productivity

Productivity (FTES/FTEF)			
Fall 2018	Fall 2019	Fall 2020	Fall 2021
18.21	14.02	17.29	17.17

Productivity (FTES/FTEF)			
Spring 2019	Spring 2020	Spring 2021	Spring 2022
20.13	16.68	17.08	17.55

MPC Average Enrollment/Productivity

Productivity (FTES/FTEF)			
Fall 2018	Fall 2019	Fall 2020	Fall 2021
13.09	13.13	12.09	11.79

Productivity (FTES/FTEF)			
Spring 2019	Spring 2020	Spring 2021	Spring 2022
12.43	11.84	11.90	10.78



Successfully Pass Class, MPC Average by Semester

Grade Categories Earned: Trends Fall 2019-Spring 2022

● Successful
 ● Not Successful
 ● Not Retained
 ● Other Grades
 ● Excused Withdrawal

Institution Set Standard: 73%



Demographic Drill Down

Race/Ethnicity

All ▼

Gender

All ▼

Age Group

All ▼

First Gen Status

All ▼

Academic Unit Drill Down

Dean

All ▼

Division

All ▼

Discipline

All ▼

Course

All ▼

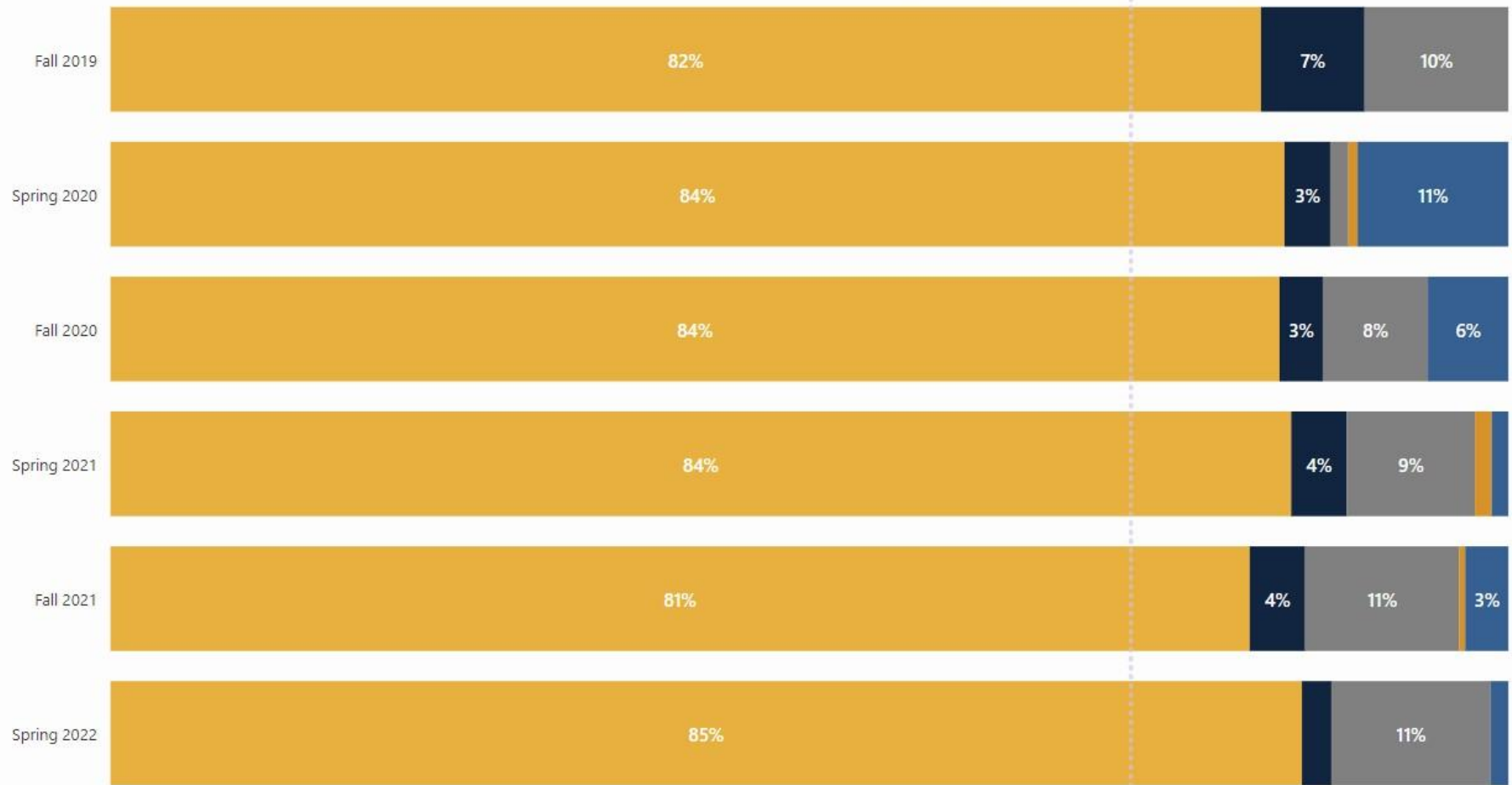


Successfully Pass Class, Library 50 by Semester

Grade Categories Earned: Trends Fall 2019-Spring 2022

● Successful
 ● Not Successful
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 ● Other Grades
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Institution Set Standard: 73%



Demographic Drill Down

Race/Ethnicity

All ▼

Gender

All ▼

Age Group

All ▼

First Gen Status

All ▼

- HUMA
- HUMS
- INDS
- INTL
- JPNS
- KINS
- LETP
- LIBR
- LING
- LNSK
- MASS

LIBR ▲

Course

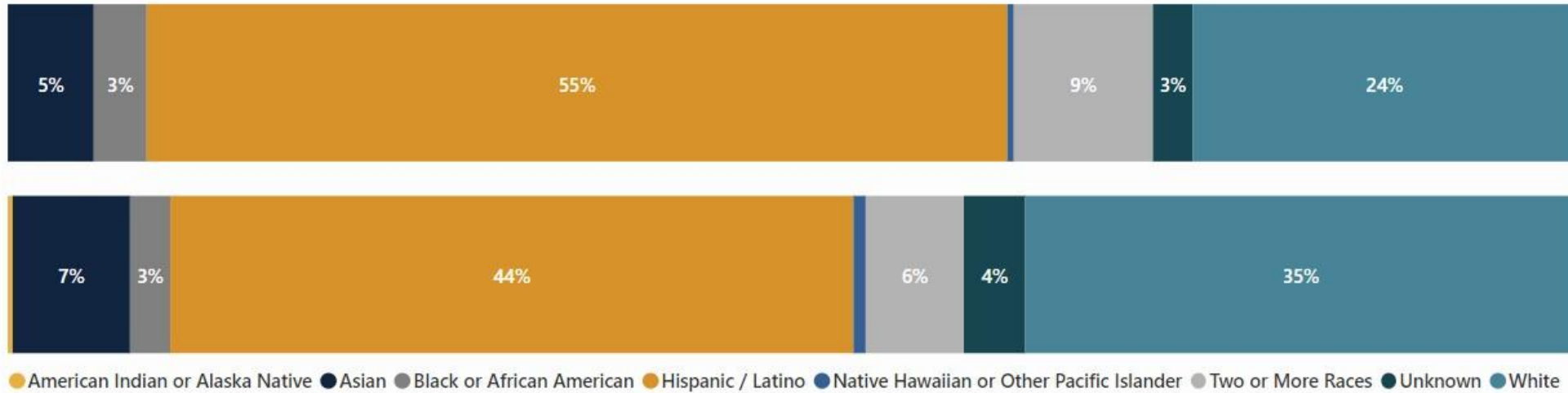
All ▼



LIBR 50 - Student Equity, Race/Ethnicity

Student Race/Ethnicity: Comparison Single Term View

Your Academic Unit Selection



MPC (Institution-Wide)

Select A Term

Spring 2022

Academic Unit Drill Down

*Impacts top visual only.

Dean

All

Division

Library

Discipline

All

Course

LIBR50

Select all

LIBR50



LIBR 50 - Student Equity, First Generation

Student First Gen Status: Comparison Single Term View

Your Academic Unit Selection



● First Generation Students ● Not First Generation Students ● Unknown

MPC (Institution-Wide)

Select A Term

Spring 2022

Academic Unit Drill Down

*Impacts top visual only.

Dean

All

Division

All

Discipline

LIBR

Course

All

Intersectionality Drill Down

*Impacts both visuals.

Race/Ethnicity



Instructional Best Practices

- Zero textbook cost
- Updated content and digital resources
- Online learning survey
- Unit level learning objectives
- List of campus resources
- Zoom expanding options for student engagement
- Online education best practices



Library Instruction for Other Departments

- Traditional library instruction
 - 60-85 sessions/semester
 - Including some dual enrollment courses
 - Impact of COVID
 - Consistent offerings
 - Adjustments for online library instruction sessions
 - [Libguide-Merry Dennehy](#)



Non-instructional Services

- **Library Survey**
- **Programs, Events, and Collaborations**
- **Circulation and Reference**
- **Resources**
- **Databases and Online Resources**
- **Alma/Primo**



MPC Library Survey Spring 2021

"Wish you could afford more copies of reserve items"

"I wish we could find a way to check out a book to a student when we have fewer than 3 copies of that book on reserve. "

"There were a lot of library resources I did not know about, so I think my only comment would be making students more aware of what the library offers."

"MORE FACE TO FACE INTERACTION"

"Can I use a room in the library to physically do work?"

"I always found the MPC library very informative, peaceful, and helpful. Thank you for your hard work and support!"





Programs and Events

- Lobo Day, Harvest Fest, Multicultural Day
- Jump Start Summer Bridge Program events
- Black History Month Exhibits & Events
- Music in the Stacks
- STEAM Exhibit

- In collaboration with:
 - MPC Associated Students
 - Associated Students
 - HSI
 - Umoja
 - Black Student Union
 - A²MEND
 - Music Dept.
 - Hospitality Department
 - Sciences Dept.
Creative Arts
 - VRC
 - Online Education



Other Collaborations

- Dual Enrollment
- Nursing
- MPC Student Equity Lending Library
- LTC colleagues: 1st floor Academic Support Centers/3rd floor Online Education
- Monterey Bay Area Cooperative Library System (MOBAC)
- CCC LSP project



Library Circulation & Reference

Circulation Inquiries

2018/19: 62,445

2019/20: 32,110

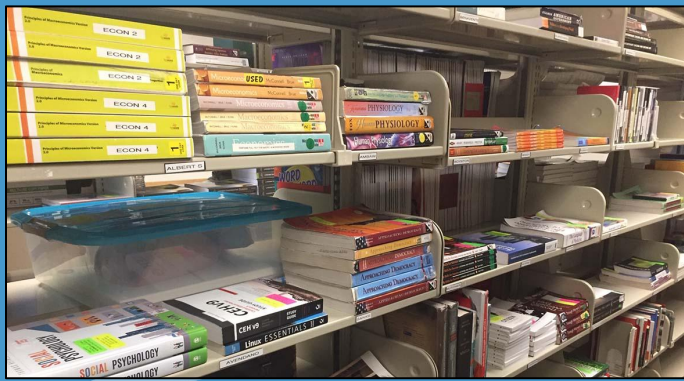
2020/21: 4,951

2021/22: 15,518

2022/23: ↑

- **Prior to COVID:**
 - **Reference & Tech Support:** predominantly in person and over the phone
 - **Circulation:** in person during open library hours
- **During COVID:**
 - **Reference & Tech Support:** online via chat, text, email, Zoom
 - **Circulation:** in person via curbside pick up
- **Post COVID:**
 - **Reference:** simultaneously in person and online
 - **Tech Support:** in person and over Zoom
 - **Circulation:** in person during open library hours and via a locker pick-up option outside hours





Physical Resources

- 16 study rooms
 - Heavily utilized, 1,000+ check-outs per month
- 2 classrooms (LTC 216 shared with ESL)
- 90 upgraded student-use computers
- 350 Chromebooks
- 40 laptops
- 46,934 physical volumes
- 4,388 course reserves
- 68 print periodical subscriptions
- 1,425 CDs
- 1,632 DVDs



Databases and Other Online Resources

- 54 licensed full-text databases and online reference sources
 - >20,000 full-text electronic journals, magazines, newspapers
 - 45,329 streaming videos
 - >250,000 eBooks
- 26,762 owned eBooks
- 28 owned streaming videos



Alma/Primo

- Moved to the CCC's statewide LSP (Library Services Platform) in December 2019
 - Modern, current generation software for managing print & electronic resources, circulation, and patron records
- Usability tested to make MPC Student focused design decisions
 - MPC Library conducted two usability studies (Dec. 2019, Mar. 2022)
- Participation in Statewide LSP Governance
 - MPC Library representation on Discovery & UX workgroup, LSP Governance committee



Final Thoughts

- **Continuing to assess regularly**
- **Working collaboratively to overcome challenges, such as facilities needs and possible future temporary relocation**
- **Maintaining an adaptable presence**



Thank you for your support!

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