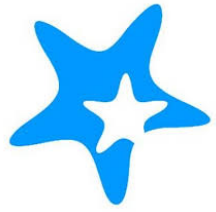# Starfish Update

MPC's Early Alert (Communication) System

Goal and Priorities

Goal: To implement Starfish as a student success intervention solution for both degree audit and early alert within the framework of Guided Pathways at MPC.
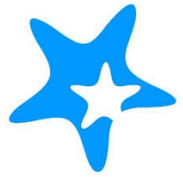
Priorities:

1. To implement an Early Alert system
2. To implement a Degree Audit system
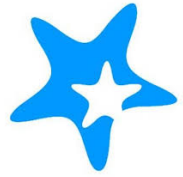
Almost there!

Accomplishments

- MPC's Starfish system has been set up with **flags**, kudos, and referrals
  - Faculty Flags:
    - Attendance Concern
    - Low Average in a Course
    - Missing/Late Assignments
    - Other Concern
  - Student Flags
    - I Need Access to Technology
    - I Need Help
    - I Need Help in a Course
    - I Need Help Paying for College
    - I Need Help with Food, Transportation, or Housing
    - I Need Help with Books
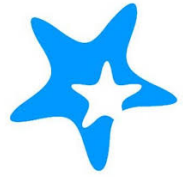   - I Need Help with Childcare

Accomplishments

- MPC's Starfish system has been set up with flags, **kudos**, and referrals
  - Kudos:
    - Excellent collaboration
    - I noticed you being exceptional
    - Keep up the good work!
    - Outstanding academic performance
    - Great improvement
    - You are off to a great start
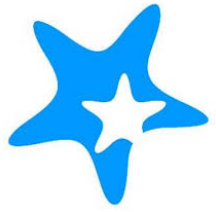   - You've completed 30 units

Accomplishments

- MPC's Starfish system has been set up with flags, kudos, and **referrals**
  - Referrals:
    - Financial Aid
    - Math Learning Center
    - Reading & Writing Center
    - STEM CEL
    - In Progress: ARC, Counseling, Library, TASC
- System has moved into production phase
  - Available to MPC's Starfish team through single sign-in (Lobo Apps)
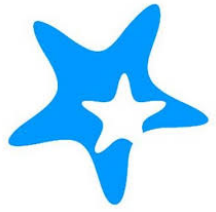 - Counselors and faculty have tested the system

What's Next

- Take production live
- Identify students to help test the system
- Set up To-Dos (reminders to students)
- Set up Canvas integration
- Develop training, instructional materials, and webpage
- Pilot Starfish Early Alert: Spring 2021
- Fully implement Starfish Early Alert: Fall 2021

What's Next

- Complete Analytics (retention score): Spring 2021

- Prepare to implement Degree Planner (the Degree Audit system) ASAP
  - Kick-off
  - Build programs
  - Testing
  - Launch