| Building, Facility, Technology, Furniture, Fixture, and Equipment Needs |  |  |   |   |  |   |
|---|--|--|---|---|--|---|
|   | Emergencies  | Operational Repairs/Maintenance  | Equipment/Repairs/Maintenance   | Equipment Replacement   | Long-term Facilities Planning  | Long-Term Instructional Planning  |
| Action  | Health, Safety, & Immediate Items  | Maintenance - Building, Equipment, Furniture, or Fixtures  | Instructional & User Technology   | Instructional Equipment Replacement   | Facilities Modifications or Additions Requests (useful life of over 1 year)  | ▶ Program Review    ▶   |
| Purpose   | An unsafe facility or equipment condition exists which needs to be addressed immediately   | Fixing an item that broke or maintaining an item to last   | Daily operational MPC technology equipment needs and troubleshooting support  | To replace current instructional equipment within classrooms  | Capital project or capital equipment needs and facility long-term planning   | Proactively plan and identify current and future  (1 to 5 years) program needs based on data analysis and student learning outcomes   |
| Method  | Call Facilities: x1362 or x4049  | → Maintenance Ticket - School Dude   | Tech Support Online Ticket System   | Academic Affairs Advisory Group (AAAG)  | Facilities & Technology Request Form   | ↓ Action Plan   |
| Decision<br>Process   | Facilities will assess the situation and immediately address as needed.  | Prioritized in Facilities based on submission date, staffing, equipment and instructional schedules  | Prioritized by IT Department based on available resources, technology lifecycles, and IT staff availability   | Prioritized by AAAG through the established IELM process.   | Facilities Committee Prioritization & tracking (with input from Technology committee if applicable)  | College-wide Planning & Resource Allocation Process   |
| Definition  | *The most critical projects, involving student, faculty, and staff life-safety issues.   | *Improvements that "keep" property in efficient operating condition and does not significantly increase the value.   | *Provide the employee or end user with standard MPC technology supported products and technology support services.  | *To replace current instructional equipment that is broken or non-functional.   | *Improvements that put the property in better condition than original or adopts the property to a new use.   | *New instructional equipment, software, and technology needs emerging from analysis of student success data and/or the results of learning outcomes assessments.  |
|   | *Building and facility needs that prevent fires, flooding, and hazardous contamination.  | *Restores property to its previous condition or provides incidental repair to property.  | *Maintenance of functional technology equipment used daily by MPC employees.  | *To replace outdated instructional equipment that is no longer relevant to current course learning outcomes.  | *Restores property to a "like new" condition or significantly upgrades or modifies the existing property.  | *Supplies, equipment, storage, and fixtures needed to support progress towards departmental or division goals documented in Comprehensive Program Review.   |
|   | *Projects that are necessary to ensuring 'the physical safety of students, faculty, and staff.   | *Protects the underlying property through routine building maintenance.  | *Provide standardized technology equipment to new employees.  | *Replace classroom and library instructional software that is outdated and/or no longer relevant.   | *Enhances the value of the property and greatly extends the useful life of the property.   | *Expansion or addition to current classroom<br>technology hardware/software used to support<br>ongoing student learning and success.  |
|   | *Projects that are needed for program continuance.   | *Preventative equipment maintenance, cleaning, and sanitation needs.   | *Troubleshoot technology problems and/or technology equipment failure.  | *Replace and/or renew library databases,<br>periodicals, and other instructional platforms<br>used in the MPC library   | *Improves the efficiency, quality, strength, or capacity of property and/or corrects a material condition or defect.   | *Hands-on instructional equipment needed to enhance the student experience and support the development of discipline-specific skills.   |
| Examples  | *Fire sprinkler systems *Eye wash stations *Chemical disposal equipment *Flooding or pooling of water *Exit lighting, signage, or maps *Power outages *HVAC failures *Cracked floor ties or ceiling panels | *Leaking sinks or roofs  *Painting touch-ups  *Jammed door locks  *Split window screen  *Equipment repair or maintenance  *Window repairs  *Custodial needs  *Replace lightbulbs | *Desktop computer refresh (2) *Laptop or projector loners *Data storage maintenance/support *Phone or voicemail *Network maintenance/support *Wireless network maintenance/support *New employee technology needs (2) *Technology hardware maintenance/repair | *Replacement microscopes *Replacement skeletons *Replacement of instructional computers *Replacement of instructional furnishing *Replacement safety equipment *Replacement of computer privacy screens *Replacement of textbooks or calculators *Replacement of instructional software | *Classroom expansions; building upgrades  *New drywall or painting  *New floor coverings, ceiling tiles  *Exterior walkways & lighting improvements  '*Replacement - broken equipment/furniture (1)  *Landscaping/irrigation and ADA matters  *Land grading/drainage  *External building fencing or lighting | *New or expanded: -Instructional materials and supplies -Instructional equipment -White boards, bulletin boards -Instructional technology/software -Classroom storage (e.g., cabinets, counters) -Books, periodicals, audio-visual equipment -Machines, printers, cook-tops, gas ranges |
| Contact   | Facilities Department; Vice President, Administrative Services Office  | Facilities Department  | Information Technology (IT) Department  | Academic Affairs Advisory Group & Academic Dean   | Vice President, Administrative Services Office;<br>Facilities Committee  | Office of Planning, Research, and Institutional Effectiveness (PRIE)  |
| Email   | facilities@mpc.edu   | ↓ <u>facilities@mpc.edu</u>  | techsupport@mpc.edu   | abolin@mpc.edu ↓  | facilities@mpc.edu   | prie@mpc.edu  |
| Feedback  | Facilities team member in person   | ↓ Email through Schooldude System  | Email through Helpdesk System   | Communication Out From AAAG/Dean  | Email from Facilities Committee Chair  |   |
| Web Link  | https://www.mpc.edu/about-mpc/campus-<br>resources/facilities-department   | https://login.myschoolbuilding.com/msb/?acctNum=494773760&productID=M  | https://montereypeninsulacollege.freshservic<br>e.com/support/home  | https://www.mpc.edu/about-<br>mpc/participatory-governance/academic-  | https://www.mpc.edu/about-mpc/campus-<br>resources/facilities-department   | https://sites.google.com/a/mpc.edu/mympc2/<br>home/prie/program-review  |

- (1) Campus furniture standards can be located on the MPC purchasing website.
- (2) Technology equipment standards and refresh plan can be found in the 2016 2019 Technology Master Plan available on the MPC IT webpage.