

## **CCC Chancellor's Office 2016-2017 Annual Distance Education Survey**

"Each community college district is required to report on the status of distance education in their colleges to their local Board of Trustees and the Chancellor's Office, California Community Colleges."

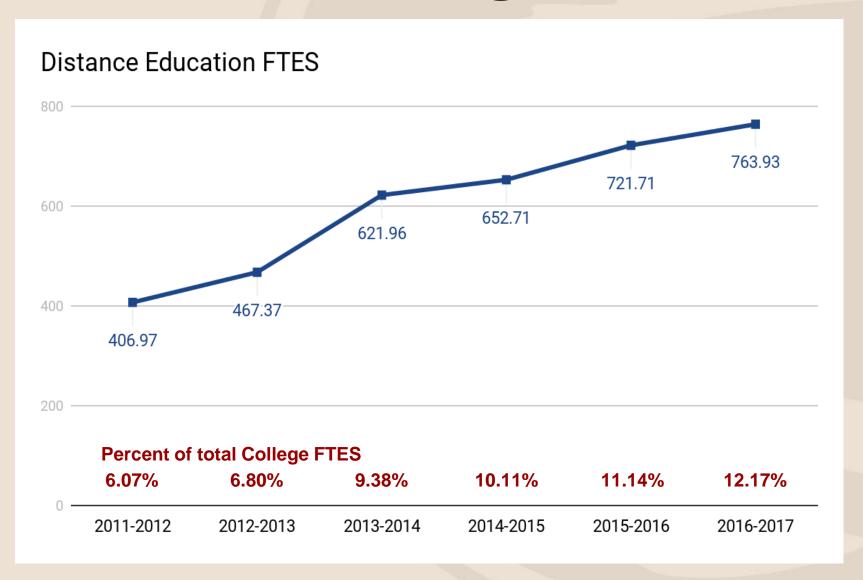
Reporting to the Chancellor's Office is accomplished through the completion of this survey.

### **DE Courses @ MPC**

- How many DE Courses were developed at your college from July 1, 2014-July 1, 2016?
  - New courses (that did not exist before) approved for online delivery
  - 13 Existing face-to-face courses approved for online delivery

Total = 149 courses approved for online

### DE Growth @ MPC



# Most Common Support for Online Course Development at MPC

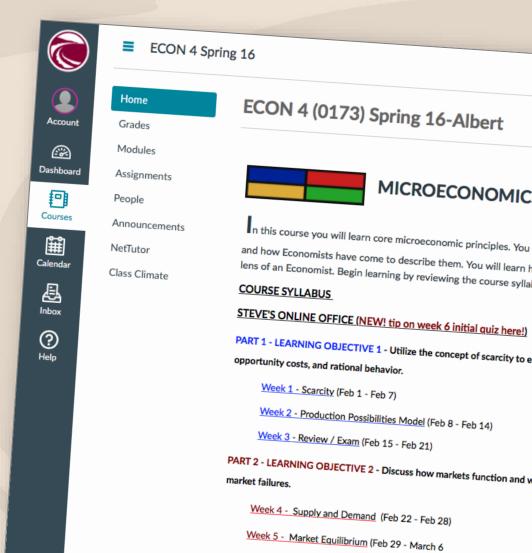
- Training provided by college staff
- Flex-day sessions on DE
- Faculty's own initiative, working alone
- Training provided by @ONE/OEI
- Online self-paced tutorials
- Instructional designers working with faculty
- Online Teaching Conference



### Course Management System

#### Canvas

- Common CMS for California CC's
- Adopted by MPC spring 2016
- Fully implemented fall 2017

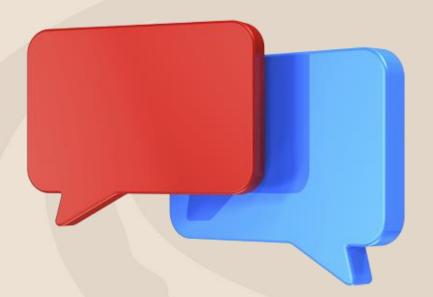


Week 6 - Shifting Demand and Supply (March 7 - March 13)

Week 7 - Market Failure and Efficiency (March 14 - March 10)

# Common Types of Faculty/Student Interaction in Online Courses

- Online discussions
- Email
- Grade book/feedback and comments
- Course announcements
- Telephone meetings
- Video conferencing
- Class chat room
- Meetings on campus



### **Student Authentication**

- Single Sign-on/Common Authentication Services
- Online exam monitoring and browser "lock-down"
- Writing-style/plagiarism detection software
- On-campus proctoring for exams



**Student Services** 

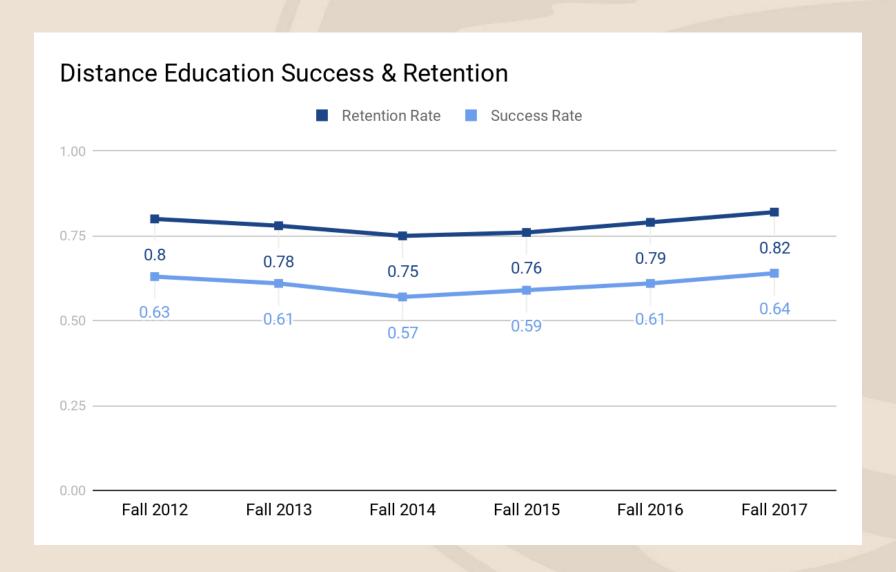
 Students can complete many transactions without coming to campus

- Services described through campus website
- Some services provided through interactive web pages
- Services offered by phone or chat
- Online records accessible to students

### **Student Retention Strategies**

- Online student orientation and support resources
- Instructional redesign of curriculum to ensure more frequent engagement online
- Online tutoring services
- Proactively contacting students when predetermined parameters of participation are not reached.
- 24/7 Technical Support

### **Success & Retention**



### **State Authorization**

- USDOE expects each institution offering distance education courses to demonstrate that it has the proper approval(s) in each state in which it serves students
- We served 28 out-ofstate students in 2016-2017
- We have initiated 58
   applications for
   approval by other
   states and territories



We have received 44 approvals to date.

"I capture in my classes a whole new type of MPC student. These students have work or family commitments— they are doing their best to earn a degree or transfer but simply cannot attend all of their classes in a traditional face-to-face setting."

Dr. Steve Albert, Economics Instructor

"Online classes make learning available to more students.

I teach online because I know that there is a whole population of students who would not be able to take my course otherwise.

As a result, I get to interact with a wide variety of students from the local area and beyond!"

— Dr. Ana Garcia-Garcia, Earth Sciences Instructor

"Online education is **a way to reach students** who want to work toward a degree or certificate, but could not access education any other way. I'm here for students to access learning no matter the obstacle, so online teaching is an obvious part of a community college teaching repertoire.

Dr. Elizabeth Dilkes Mullins, History Instructor

"I love the diversity of students in my online classes and that they provide greater opportunities to engage with students who might not normally speak up in the classroom. Teaching online has made me a better face-to-face teacher."

Molly Jansen, Hospitality Instructor