

Travel Assistance Program

(Administered by Anthem)

If you are traveling 100 or miles or more from home for either personal or business reasons, the Travel Assistance Program provides you with the following:

- ◆ Emergency medical assistance
- ◆ Find doctors, dentists and medical facilities
- ◆ Set up an emergency transfer if you're in the hospital when medically necessary up to \$100,000
- ◆ Travel information such as vaccine and passport requirements
- ◆ Emergency cash advances
- ◆ AND many more...

From the U.S and Canada: 866.295.4890
From other countries (call collect): 202.296.7482

Visit europassistance-usa.com Username – AnthemBC, Password – 95164
or send an email to ops@europassistance-usa.com



*Valid only for eligible members.
Retirees are not eligible
for travel assistance services.*

Europ Assistance USA

For travel emergency assistance services, call the appropriate number below, depending on your location:

U.S. and Canada: 866-295-4890

Other locations (call collect): 202-296-7482

Visit europassistance-usa.com Username – AnthemBC, Password – 95164
or send an email to ops@europassistance-usa.com

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Travel Assistance Program

(Administered by FrontierMEDEX through The Standard)

The FrontierMEDEX Travel Assistance program offers you enhanced security for your leisure and business trips.

You and your eligible dependents will have toll-free or collect call access to the FrontierMEDEX Travel Assistance customer service center. You can also access the services provided on the FrontierMEDEX Travel Assistance website, 24 hours a day, 365 days a year – from anywhere in the world!

When traveling more than 100 miles from home, FrontierMEDEX Travel Assistance offers you and your eligible dependents four types of services: Pre-Trip Assistance, Medical Assistance Services, Emergency Transportation Services, Travel Assistance Services and Personal Security Services.

◆ Pre-Trip Assistance

- ⇒ Consulate and embassy locations
- ⇒ Currency exchange information
- ⇒ Health hazards advice and inoculation
- ⇒ Passport and visa information
- ⇒ Weather information
- ⇒ Travel locator service

◆ Medical Assistance Services

- ⇒ Locating medical care
- ⇒ Case communications
- ⇒ Hotel convalescence arrangements
- ⇒ Medical insurance assistance
- ⇒ Prescription drug assistance

◆ Medical Assistance Services

- ⇒ Emergency evacuation
- ⇒ Medically necessary repatriation
- ⇒ Repatriation of remains
- ⇒ Family or friend travel arrangements
- ⇒ Return of dependent children

◆ Travel Assistance Services

- ⇒ Emergency credit card and ticket replacement
- ⇒ Emergency passport and document replacement
- ⇒ Emergency cash and payment assistance
- ⇒ Emergency message service
- ⇒ Missing baggage assistance
- ⇒ Translation and interpreter services
- ⇒ Locating legal services
- ⇒ Bail bond services
- ⇒ Pet care and return

◆ Personal Security Services

- ⇒ Real-time security intelligence
- ⇒ Security evacuation services

The FrontierMEDEX Travel Assistance website provides additional sources of travel-related information. We encourage you to visit the website to access a detailed program description and convenient wallet cards. These documents provide important contact information for FrontierMEDEX Travel Assistance.

Access the FrontierMEDEX Travel Assistance website at:

Visit www.medexassist.com/standard/standard1.aspx

Group #9061

or send an email to operations@frontiermedex.com

From the U.S and Canada: 800.527.0218
From other countries (call collect): 410.453.6330