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1	In order to meet the Standards, the team recommends that the	PRIE	 TracDat was implemented for Course Reflections effective January 2017.
	College completes the implementation of TracDat and begins to	• LAC	 TracDat planning for Service Area Outcomes (SAO) assessment is in progress
	assess learning outcomes for all instructional programs and		in spring 2017.
	student and learning support services as well as disaggregating		 Mechanisms for completing program of study-level outcomes (PLO)
	and analyzing learning outcomes and achievement data for		assessment in TracDat (including SLO-PLO mapping) is in progress in spring
	subpopulations of students, and when the institution identifies		2017.
	performance gaps, implement strategies to mitigate those gaps		The PRIE committee has established initial tasks related to disaggregation of
	and evaluate the efficacy of those strategies. (Standards I.B.2,		learning outcomes, identification of performance gaps, and evaluation of
	II.A.11, ER 11)		strategies to address gaps. Work groups for the tasks are being formed during
			the week of 4/17/17.
			SAO template created for Administrative offices. Student Services has begun
			inputting
			• End of Summer 2017, President's office, Human Resources, IT and Office of
			Academic Affairs will have SAOs complete
			 Program of Study Assessments will be done during Fall Flex "Program
			Reflections" for an hour and half.
			 Program Review templates for Academic Affairs, Student Services, and
			Administrative services have been created in the TracDat/IPA interface using
			existing Program Review forms as a model. Adjustments to the templates to
			take advantage of TracDat/IPA's data display capabilities are in progress as of
			June 2017. This action also supports recommendation 4, below, as it will help
			create a link between student achievement/learning data and planning
			through the Program Review process.
			The PRIE Committee has identified subpopulations of students relevant to the
			College mission that can be used to disaggregate student achievement and
			learning data. The subpopulations can be viewed through the broad lenses of

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2	In order to meet the Standards, the team recommends the College develop a process and calendar to assess College's progress and planning processes in a timely manner. (Standards I.B.2, I.B.7, II.A.1, II.A.3, IV.A.6, ER 9, ER 11)	• PRIE	students' self-identified educational goals, student demographics (including categories related to the Student Equity Plan), and course attributes (e.g., instructional modality, campus location, time, etc.) The PRIE Committee has developed a working definition of "performance gap" and a strategy for mitigating gaps when they are discovered. The PRIE Committee's general instrument for evaluating the effectiveness of its processes can be used to evaluate the effectiveness of these strategies as needed. The instructional tri-chair from the PRIE Committee has launched a project to test the feasibility of using Canvas and TracDat together in order to collect and disaggregate student learning data. A tool for visualizing outcomes assessment progress has been set up and is being beta-tested by the TracDat team with a goal of campus-wide roll-out by mid-September. The Planning Research and Institutional Effectiveness (PRIE) committee has been formed and is meeting. The PRIE committee has established initial tasks related to developing a process & calendar for assessing the college's progress and processes. Work groups for the tasks are being formed during the week of 4/17/17. PRIE has developed a format for a planning and evaluation calendar that shows when major institutional plans and processes will be evaluated over the next 10 years. The calendar includes evaluation of progress towards goals, as well as scheduled evaluations of the effectiveness of processes. A PRIE workgroup has developed a first draft of guidelines that can be used to evaluate progress towards goals and effectiveness of processes. The first draft is on the agenda for discussion at the June PRIE Committee meeting (6/19/17). The PRIE Committee will test the guidelines using the recently

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4	In order to meet the Standards, MPC needs to engage in continuous, broad-based, systematic evaluation, and planning. The institution needs to integrate program review, planning, and resource prioritization and allocation into a comprehensive process that leads to accomplishment of its mission and improvement of institutional effectiveness and academic quality. Institutional planning needs to be linked to short-range and long-	PRIE	 Progress is being made in course SLO assessment: In March 2014, 181 out of 830 courses were reported as assessed (21.8%). In October 2016, 664 out of 1417 courses were reported as assessed (46.9%). In March 2017, 724 out of 1378 courses are reported as assessed (52.5%) In April 2017, 707 out of 1223 courses are reported as assessed (57.8%) In May 2017, 745 out of 1194 courses are reported as assessed (62.4%) In June 2017, 760 out of 1159 courses are reported assessed. (65.62%). The goal is to have 100% of our courses assessed by December 2017, and to also make progress on the assessment at the program level (PLO assessment). In July 2017, 772 out of 1157 courses are reported assessed (66.7%). In Aug 2017, 814 out of 1156 courses are reported assessed (70.4%). The goal is to have 100% of our courses assessed by December 2017, and to also make progress on the assessment at the program level assessment. Courses that have not been assessed will not be scheduled effective fall 2018. The schedule development process for fall 2018 has just begun. The Planning Research and Institutional Effectiveness (PRIE) committee has been formed and is meeting. PRIE has identified initial tasks related to the development of a broad-based system of integrated planning, resource prioritization, and resource allocation. Work groups are being formed during the week of 4/17/17. Discussions of how to time activities related to program review and resource prioritization in order to integrate needs & data emerging from the plans into
	range needs based on assessment of student learning and student achievement data. (Standards I.B.2, I.B.4, I.B.7, I.B.9, I.C.3, II.A.1,		resource allocation with budget development activities are underway as of the 4/17/17 PRIE committee meeting.

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	II.A.3, III.D.2, IV.A.6, IV.B.3, ER 11, ER19)		 Nine (9) PRIE committee members attended an IEPI Integrated Planning workshop on 4/19/17. PRIE has drafted a process for prioritizing resource requests that emerge from program review and analysis of student learning & achievement data. The prioritization process is intended to link resource requests to the resource allocation and budget development processes. PRIE is actively soliciting feedback on the process from College committees and governance groups, with the goal of having the new process ready for fall. The Executive Committee approved a PRT Team, a resource team to assist PRIE in Fall 2017 with IEPI. The Interim Dean of PRIE has been hired effective July 1, 2017. PRIE has gathered substantive feedback from campus committees on its proposed process for prioritizing resource requests. Final adjustments to the process will be discussed at the June PRIE Committee meeting (6/19/17), with the goal of recommending the process to the S/P for implementation in the fall 2017. First draft of the prioritization and allocation process has been written. Structure for Program Review has been developed. Drafts of a timeline and narrative to accompany the Resource Prioritization and Allocation diagram have been developed and are in discussion at the PRIE Committee. A workgroup from the PRIE Committee has met to discuss improvements to Program Review practices, with a goal of developing a program review process that allows greater interaction with program-level student achievement data. Improvements are in progress as of 8/9/2017, with a goal of having a first draft of the instructional program review template on the agenda at the 8/21/17 PRIE Committee meeting.

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In order to meet the Standard, the team recommends the College develop a process to ensure student complaints can be logged, resolved, reviewed, and analyzed for improvement. (Standard I.C.8)	Student Services Council	 The MPC Administrative Procedures (AP) are being reviewed to replace existing language in the current catalog defining complaints vs grievances A full student complaint log was developed prior to the on-site visit and was provided to the on-site team. Will continue to review process for improvement. Student Services has a team lead by Dr. Kim McGinnis (Larry Walker, Nicole Dunne, Lyndon Schutzler). The team reviewed responses from other colleges, created a new template with a column for improvements, and is adding additional categories of student complaints to the log. Reviewing all academic council petitions over the last five years. Pulling out petitions on residency and dismissal to look for trends and patterns. This task to be completed by April 30, 2017. Moving forward, will revise the college catalog to remove the complaint section in catalog. The current Grievance Procedure will be the process to log and address student complaints. Added an additional column, Analysis and Improvement, to the existing log that tracks the result of evaluations of our complaint processes and indicates what revisions/modifications/improvements we are making to the process. Student Discipline procedures, Student Rights and Grievances, and Complaints sections of the catalog have been revised Student readmission information for the past six years (2010-2016) has been obtained from IT. The information shows the following: 1918 student petitions 1899 "approved" petitions 1 no action 1 no action 2 no action 2 no action 3 "denied" petitions 3 no action 3 no action 3 no action 4 no action 5 no action

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8	In order to meet the Standards, the team recommends the College conduct regularly scheduled library surveys of all students and faculty, regardless of location, in order to gauge user satisfaction, knowledge of services, behavior and experience, and to use the results as the basis for improvement. (Standards II.B.1, II.B.3)	Office of Institutional Research Library Division	 O 5 pending additional student information Academic Council petitions reviewed for past six years (2010-2016) and analyzed for improvement. A narrative is being formulated to address what changes have been instituted that resulted in a decrease in the number of residency related petition to the academic council. Student Services will have a meeting analyze the data with the goal of completing this Recommendation by the end of June 2017. The College Catalog has been updated to include this information. RECOMMENDATION HAS BEEN MET. Library faculty/staff have developed a survey instrument with assistance from the Director of Institutional Research, with a plan to administer the survey to students and faculty at the Monterey, Marina, Seaside, and online locations prior to the end of the spring 2017 semester. A link to the Library survey was emailed to all students on 4/18/17, and will be emailed to MPC faculty and staff between 4/19/17 and 4/21/17. The survey closed on 5/7/17. The Office of Institutional Research has delivered the raw results to the Library Division, where the initial review of emerging themes has begun. Goal to complete this Recommendation by Fall Flex 2017. Library personnel have completed an initial review of the survey data and have identified several general areas where improvements can be made. A written report of the results and initial recommendations for improvements is in progress as of 6/16/17. The Spring 2017 Library Survey identified areas for improvement in Library programs and services, which are reflected in the Library's 2017-2018 goals. The Library will continue to conduct a similar survey on an annual basis to

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9	In order to meet the Standards, the team recommends the College improve its evaluation process of student support and learning services to include discussion of services offered at all centers and for distance education based on robust Service Area Outcomes and SLO assessments that lead to quality improvement of student support programs and services in support of the college's mission. (Standards II.C.1, II.C.2)	_	gather feedback on programs and services to guide planning for continuous improvement. Library faculty, staff, and administrators met to conduct Program Reflections on 8/26/17. Results of the Spring 2017 Library Survey were used to guide the conversation about 2016-2017 accomplishments to set goals for 2017-2018. As a result of discussions in spring 2017, the Library hours have been expanded by 2 hours each day. The Library will now close at 9 pm Monday-Thursday, and at 4 pm on Fridays. RECOMMENDATION HAS BEEN MET Full review of student services at the Centers and for distance education is in process. A team lead by LaKisha Bradley (Larry Walker, Grace Anongchanya, Alethea DeSoto, Nicole Dunne) met to define the available services at outreach centers and online. Counseling through online "Cranium Café" is being provided. Counselors are going through training to serve students through this means at all physical sites and online. Research Office will develop a survey for all four campuses to cover students' awareness and usage of student services, their satisfaction with service levels, and their needs for additional services. Survey will be conducted during the early/middle of the fall 2017 term. Service Area planning and assessment will be included in TracDat. Team will be working to update the Student Services Program Review Calendar and develop a cycle for program level outcome assessments. Data in SARS Track was reviewed to identify traffic levels and requests for counseling support at the Marina Center. Discussions are in progress to

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			discussed. Areas covered included: program review calendar, assessment cycle, and program review template and components; transition from Program Reflections to TracDat; review and identification of current SAOs/SLOs; also the need to include evaluation of service delivery to four MP campuses (Monterey, Marina, PSTC, Online).

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			located at the Marina Center.
13	In order to meet the Standards, the team recommends the College create a Human Resources staffing plan to ensure that staffing levels and assignments for faculty, staff, and administrators are sufficient and appropriately distributed to support the institution's mission and purpose and are interwoven into a larger integrated planning process of the college. (Standards III.A.9, III.A.10, ER 8)	HR Cabinet	 Cabinet members presented a high level staffing plan to the college in August 2016. Collaborative Brain Trust Consulting Firm has been identified to prepare the HR Staffing Plan. The contract will be presented to the Board of Trustees June 2017 meeting for approval. CBT contract was approved and initial data gathering has begun. August 2017, data submitted to CBT.
14	In order to meet the Standards, the team recommends the College regularly and consistently conduct employee evaluations for all employee groups.	HR Cabinet	 Full-time and part-time faculty, and classified staff evaluations are being regularly and consistently conducted. Administrative and Executive evaluations are being tracked and will be completed more regularly and consistently in spring 2017 and on. HR is compiling data on outstanding evaluations.
	The team further recommends that faculty, academic administrators, and others directly responsible for student learning have, as a component of their evaluation, consideration of how these employees use the results of learning outcomes assessment to improve teaching and learning. (Standards III.A.5, III.A.6)	Negotiations	 Full-time faculty evaluations for 2016 have been completed. Some adjunct faculty, classified, and MSC evaluations are still to be completed. We are striving for 100% completion by June 2017. Second part of the recommendation is in negotiations at this time. The District has proposed changes to contract language to MPCTA to include assessment in the self-evaluation. The District and CSEA have negotiated and agreed on tentative language The MSC evaluation process now includes the appropriate language. Evaluations of Administrators, Division Chairs, Faculty and Staff are being completed and forwarded to HR to meet the June 30, 2017 goal. Evaluations completed: Adjunct Evaluations Fall 2016 -73%; Classified 2016-92%; Managers and Administrators 2017-78%; Confidential 2017-80%

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15	In order to meet the Standard, the team recommends the College establish a review schedule of policy and procedures relevant to Human Resources. (Standards III.A.11, III.A.12, III.A.13)	HR Cabinet	 Tenured-Track completed – 100%, tenured evaluations will be completed at the end of August. Spring 2017 Evaluations 68% Adjunct evaluations completed. Due to HR the 6th week of the following semester (end of September 2017). 2016 – 2017 Evaluations 100% Tenured-track faculty completed 92% Classified completed 85% Tenured Faculty completed 78% Administrators and Managers completed 80% Confidentials completed On August 14, 2017, President's Cabinet reviewed: 14 Board Policies in Chapter 7 Human Resources 2 related Administrative Procedures to BP in Chapter 7 Human Resources 5 Board Policies in Chapter 3 General Institution 3 related Administrative Procedures to BP in Chapter 3 General Institution On August 22, 2017, President's Advisory Group reviewed: 14 Board Policies in Chapter 7 Human Resources 	

2 related Administrative Procedures to BP in Chapter 7 Human

• 5 Board Policies in Chapter 3 General Institution

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			3 related Administrative Procedures to BP in Chapter 3 General Institution
16	In order to meet the Standards, the team recommends the college immediately address network vulnerabilities starting with implementing a firewall solution in order for the College to ensure its technology infrastructure are appropriate and adequate to support the institution's management and operational functions. (Standards III.C.1, III.C.3)	Information Services Dept.	 Information Services Dept. has completed key changes to improve the security of the District's technology. Information Services Dept. has identified the need to upgrade key components of the District's networking infrastructure. Additional hardware and software has been procured and is in the process of being installed. Additional hardware and software have been procured and will be installed prior to the end of March 2017. RECOMMENDATION HAS BEEN MET.
17	In order to meet the Standards, the team recommends the college complete and roll out the Information Technology Disaster Preparedness/Recovery Plan in order to recover data and system functionality for the College to operate in the event of a disaster. (Standards III.C.1, III.C.2)	Information Services Dept.	 The Information Technology Disaster Preparedness/Recovery DRAFT Plan has been completed. The Technology Committee began review of the plan February 10, 2017 and recommended approval to the President. The plan is being reviewed at the Governing Board on March 22, 2017. RECOMMENDATION HAS BEEN MET.
18	In order to meet the Standards, the team recommends the College complete the revisions and implementation of all board policies . The Board should fully implement the newly adopted board policies review cycle. The College should ensure that all existing, new, and revised Board policies and administrative regulations are easily accessible through the College's website and other methods it deems appropriate for the College community and the public. (Standards III.C.5, IV.C.6, IV.C.7)	President Board of Trustees	 30 Administrative Board Policies were reviewed and approved by the Board of Trustees in 2016. 28 Student Services policies were approved in PAG in January and are ready for Board Sub-committee review. 9 Academic Affairs Board policies have been approved. 3 are being forwarded to the Board Sub-Committee for review; and 6 have been forwarded to the Academic Senate for review. Last 3 are being reviewed in AAAG and Academic Senate on April 19 and April 20.

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			 31 Board Policies were reviewed by the Board Subcommittee (March 13, 2017). 30 of these are included for a first reading on the March 22, 2017 Board Agenda. At the April 26, 2017 Board of Trustees meeting 30 Board Policies were adopted. 11 Board Policies were brought to the Board for a First Reading At the May 31, 2017 Board of Trustees meeting 11 Board Policies were adopted 11 Board Policies are being brought to the Board for a First Reading At the June 21, 2017 Special Board of Trustees meeting 11 Board Policies are being recommended to the Board for adoption 20 Board Policies are being brought to the Board for a first reading At the June 29, 2017 Board of Trustees meeting 30 Board Policies were adopted 11 old Board Policies were rescinded At the July 26, 2017 Board of Trustees meeting 3 Board Policies are being recommended to the Board for adoption
19	In order to meet the Standards, the team recommends the College	President	Measures to improve efficiency have been implemented such as EMS and
	discontinue deficit spending by adopting budgets that match	СВО	changes to scheduling practices.
	ongoing revenue and expenditures in the unrestricted general	Board	Faculty prioritization process has been improved and hiring is taking place in productive and efficient disciplines.
	fund without the need to make significant draws against unrestricted fund balance, one-time resources, or transfers from		productive and efficient disciplines.Position control and review is being implemented.
	other funds. (Standards III.D.1, III.D.11, ER 18)		 Short term classes were added to the second half of spring 2017 to increase
	Other fullus. (Staffuarus III.D.1, III.D.11, EN 10)		FTES, while focusing on high productivity.
			Marketing has been ramped up for second half of spring and summer

	recommendations to wice the standard			
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			 Enrollments with Admission by Co-Enrollment (ACE) with CSUMB: 64 total; 24 Marine Science, 17 Business, 13 undeclared Dual Enrollments with MPUSD: 120 Marina, 115 Monterey, 20 Seaside High Schools Dual Enrollment with PGUSD will go to MPC Board for its second reading on May 31, 2017. Enrollments expect for Pacific Grove High School is 24. 	

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20	In order to meet the Standard, the team recommends the College develop a funding plan and set aside funds in each year's budget to fund the Other Post-Employment Benefits (OPEB) annual required contribution (ARC) each year (Standard III.D.12)	President CBO Board	 Dual Enrollment Coordinator has been hired in Student Services. Summer borrowing strategy has been implemented. Summer borrowing, late spring semester, marketing and increases to California Community Colleges have generated an approximate \$1.37 million increase to MPC's revenue. Tentative budget for 2017-18 was balanced with no deficit spending or large transfers. Budget approved by Board of Trustees on June 29, 2017. RECOMMENDATION HAS BEEN MET. The latest, required OPEB actuarial has been completed as of February 7, 2017. Funds have been identified to transfer to the OPEB trust. The ARC will be included in budget development for 2017-18. Transfer of the 2017-17 ARC (March 22, 2017 Board meeting)
21	In order to meet the Standard, the team recommends the College clarify Board, administrators, classified and faculty roles in the decision-making process and routinely evaluate and monitor these roles.	Academic Senate Cabinet	 New "Decision Making Process" (handbook) was adopted by the College in fall 2016 and is being implemented. President's Advisory Group (PAG) was re-envisioned. Planning, Research and Institutional Effectiveness (PRIE) committee has been formed and is meeting regularly. Roles are now clarified at meetings - committees and groups - to educate the campus. Senate retreat in Fall 2016 included discussions on roles and a focus on procedures/processes. ASCCC visit in Fall 2016 – open session

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These roles are not distinctly differentiated at faculty level between Academic Senate and the faculty bargaining unit's role in participatory governance and labor relations. (Standard IV.A.6)		 Regarding Roles: Presentation of 10+1 at all campus Flex Days clarifies roles of Senate Documentation clarifying the faculty roles between the Academic Senate and the faculty bargaining unit is still pending.
In order to meet the Standard, the team recommends that the College develop a calendar to regularly evaluate its policies, procedures, and processes to assure their integrity and effectiveness (Standard IV.A.7)	PRIE	 PRIE has identified initial tasks related to the development of a calendar/timeline for evaluation of policies, procedures, and processes. Work groups are being formed during the week of 4/17/17. PRIE has developed a format for a planning and evaluation calendar that shows when major institutional plans and processes will be evaluated over the next 10 years. The calendar currently includes evaluation of scheduled evaluations of the effectiveness of processes. A PRIE workgroup has developed a first draft of guidelines that can be used to evaluate the effectiveness of processes and procedures. The guidelines are intended to accompany the evaluation calendar, and the draft is on the agenda for discussion at the June PRIE Committee meeting (6/19/17). The PRIE Committee will test the guidelines using the recently finished Technology Plan as a pilot for an evaluation of process effectiveness.